



## POLICY FOR HOST AND GUEST DUE TO COVID 19

Due to the corona virus (COVID-19), this property currently isn't accepting guests from certain countries.

In response to the corona virus (COVID-19), additional safety and sanitation measures are currently in effect at this property.

Food and beverage services at this property may be limited or unavailable due to the corona virus (COVID-19).

In accordance with government guidelines to minimize transmission of the corona virus (COVID-19), this property can only accept bookings from essential workers. Reasonable evidence must be provided on arrival. If it isn't provided, your booking will be cancelled on arrival.

As a result of the corona virus (COVID-19), this property has temporarily suspended its shuttle services.

Due to the corona virus (COVID-19), this property is taking steps to protect the safety of guests and staff. Certain services and amenities may be reduced or unavailable as a result.

Due to the corona virus (COVID-19), this property has reduced reception and service hours.

In response to the corona virus (COVID-19), this property may request additional documentation from guests to validate identity, travel itinerary, and other relevant info.

Spa and gym facilities at this property are unavailable due to the corona virus (COVID-19).

On arrival of any guest we will check forehead temperature and general condition of the guest/s and if found above prescribed limit, then we will help them so that he/she can get medical help immediately. Under this scenario, we will refund the guest money. But we cannot refund commission of booking agency unless they agree.

As per Government guidelines, we are cleaning door knobs, door latches, and electrical points with alcohol everyday so that everyone will be safe in the house.

We are changing bed sheets, pillow covers after every 2 days or once guest vacate the house.

We have already increased disinfectant percentage in the water used for the mopping of the floor.

Our all helpers, employees are cleaning hands, legs as soon as they enter in the house. In addition, they are cleaning their hands with alcohol. Our helpers, employees are using hand gloves too.